23

24

25

CLAIMS

2

3

5

6

7

8

9

A method comprising: 1. receiving account access information from a user; accessing the account using the received access information; harvesting data from a web page associated with the account; and authenticating the user's ability to access the account based on the obtained information.

- A method as recited in claim 1 further comprising determining a risk 2. associated with the user.
- 3. A method as recited in claim 1 further comprising verifying a user identity based on information provided by the user.
- 4. A method as recited in claim 1 further comprising verifying a user identity based on information provided by a credit reporting service.
- 5. A method as recited in claim 1 further comprising handling financial transactions initiated by the user and associated with the account.
- 6. A method as recited in claim 1 further comprising handling financial transactions initiated by the user and associated with the account if the user's ability to access the account is authenticated.

| | 8 |
|---|---|
| | ç |
| 1 | E |
| 1 | 1 |
| 1 | 2 |
| 1 | 3 |
| 1 | 4 |
| 1 | 4 |
| 1 | (|
| 1 | 7 |
| i | 8 |
| 1 | ç |
| 2 | (|
| 2 | 1 |

23

24

25

3

5

6

7

- 7. A method as recited in claim 1 wherein authenticating the user's ability to access the account includes verifying the user's social security number.
- **8.** A method as recited in claim 1 wherein authenticating the user's ability to access the account includes verifying the user's driver's license number.
- 9. A method as recited in claim 1 further comprising initiating a trial deposit into the account to further authenticate the user's ability to access the account.
- 10. A method as recited in claim 1 wherein the account is a financial account.
- 11. A method as recited in claim 10 further comprising requesting a cancelled check associated with the financial account to further authenticate the user's ability to access the financial account.
- 12. One or more computer-readable memories containing a computer program that is executable by a processor to perform the method recited in claim 1.

13. A method comprising:

receiving financial account access information from a user;

obtaining information regarding the financial account from a financial data source; and

authenticating the user's ability to access the financial account based on the obtained information.

- 14. A method as recited in claim 13 further comprising determining a risk associated with the user.
- 15. A method as recited in claim 13 further comprising verifying a user identity based on information provided by the user.
- 16. A method as recited in claim 13 further comprising verifying a user identity based on information provided by a credit reporting service.
- 17. A method as recited in claim 13 further comprising handling financial transactions initiated by the user and associated with the financial account.
- 18. A method as recited in claim 13 further comprising handling financial transactions initiated by the user and associated with the financial account if the user's ability to access the financial account is authenticated.

- 19. A method as recited in claim 13 wherein authenticating the user's ability to access the financial account includes verifying the user's social security number.
- **20.** A method as recited in claim 13 wherein authenticating the user's ability to access the financial account includes verifying the user's driver's license number.
- 21. A method as recited in claim 13 further comprising initiating a trial transfer to further authenticate the user's ability to access the financial account.
- 22. A method as recited in claim 13 further comprising requesting a cancelled check associated with the financial account to further authenticate the user's ability to access the financial account.
- 23. One or more computer-readable memories containing a computer program that is executable by a processor to perform the method recited in claim 13.

24. A method of authenticating a user's ability to access a financial account, the method comprising:

making a first transfer associated with the financial account;

requesting the user to identify the amount of the first transfer;

confirming the user's ability to access the financial account if the user correctly identifies the amount of the first transfer; and

denying the user's ability to access the financial account if the user does not correctly identify the amount of the first transfer.

25. A method as recited in claim 24 wherein the first transfer is a credit transfer.

- 26. A method as recited in claim 24 wherein the first transfer is a debit transfer.
- 27. A method as recited in claim 24 further comprising making a second transfer associated with the financial account and requesting the user to identify the amount of the second transfer.
- 28. A method as recited in claim 27 further comprising confirming the user's ability to access the financial account if the user correctly identifies the amount of the first transfer and the amount of the second transfer.

Lee & Hayes, PLLC

- 29. A method as recited in claim 27 further comprising harvesting data from a web page associated with the financial account and authenticating the user's ability to access the financial account based on data harvested from the web page associated with the financial account.
- 30. A method as recited in claim 27 further comprising retrieving data from a financial data server associated with the financial account and authenticating the user's ability to access the financial account based on data retrieved from the financial data server associated with the financial account.

Lee & Hayes, PLLC